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25th Latin America Quality Congress 50th National Quality Control Congress

41st National Quality Circle & Improvement Groups Convention
31st Mexico Asia Pacific Total Quality Seminar
31st ISO 9000 International Forum
24th ISO 14000 International Forum
16th OHSAS ISO 45001 International Forum
12th Food Safety International Forum
10th Health Services International Forum
6th International Quality in Construction Forum
3th Quality in Aviation, Space & Defense AS 9100 MS Forum
HYBRID-MEXICO. October 7 to 10, 2020



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Dear colleagues:

The Mexican Institute for Quality Control (IMECCA,A.C.), the Latin-American Federation of Quality Control Organizations (FLOCC) and the Asia Pacific Quality Organization (APQO) are pleased to invite you to participate as speaker or delegate in the 50th National Quality Control Congress and 25th Latin America Quality Congress that along with the 31st Mexico Asia Pacific Total Quality Seminar and other International events will take place **HYBRID for the first time from October 5 to 8, 2022**. There will be several pre and post congress international courses.

The National Quality Control Congress, the 4th elder National Quality event worldwide, is the forum in which national quality professionals get together and exchange experiences to foster the development of Quality Science. This year it will be in its 50th edition which will take place jointly with the 41st National Quality Circles and Improvement Groups Convention, 31st Mexico Asia Pacific Total Quality Seminar and IMECCA'S INTERNATIONAL FORUM's.

The Mexico Asia Pacific Seminar on Total Quality which takes place since 1991 and in 2002 became the forum in America where the winners and distinguished organizations of the International Asia Pacific Quality Award – now Global Performance Excellence Award - present their Quality Model and exchange experiences, contributing to promote the state of the art of quality science.

IMECCA'S International Forums. This year there are scheduled the seven following IMECCA'S INTERNATIONAL FORUMS: 31st on **ISO 9000**, 24th on Environment Mgt & Tech **ISO 14000**, 16th on OHSAS/**ISO 45001**, 12th on Food Safety and Defense, **ISO22000 & similars** 10th on Quality In **Health Services**, 6th on Quality in **Construction Industry** and the 3th in Quality in Aviation, Space, and Defense **AS9100 Management System** which which have been organized since 1992, 1999, 2007, 2011, 2013, 2017 & 2020 respectively.

These events have become prestigious not only in the region but also worldwide since for 50 years they have counted with the participation of delegates from North, Central and South America, some European countries, Asia, Middle East, countries in the Pacific rim, including Australia and New Zealand, all united as colleagues willing to exchange experiences and foster the development of quality science.



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These events are opened to professionals from all over the world, so the gathering will have an international scope with the participation from the 5 continents plus the digital continent.

The International and National Conferences organized by IMECCA are excellent opportunities to exchange experiences and to promote new achievements in this field. However, to make this communication really efficient it is necessary that all speakers and delegates are willing to have an active participation.

The persons interested in being speakers should consider that their participation will not be limited only to the presentation of their paper and to answer the questions they are asked but they ought to attend with the video on, at least to 80% of the other presentations of the stream so that they can discuss concepts and enrich the subject area. It is particularly important that the speakers be present in the discussion panel belonging to their subject stream. Speakers should do a rehearsal of their presentation as soon as they can but not later than **October 3** and record it and send to the Congress secretariat the link to play de presentation in case of any disturbance in the zoom transmission.

For further information, we invite you to visit our web page: www.imecca.org.mx

1. MOTTO AND MAIN AND ADDITIONAL STREAMS

Motto: TOTAL QUALITY FOR PEACE AND PROSPERITY

Main stream: QUALITY CULTURE.

Additional Streams:

1. Total Quality Management	9. Leadership and Governance for Quality
2. Data analysis & Metric systems, KPI´s	10. Manufacturing 4.0. Comp support & Digitalization
3. Quality in Government. Public sector.	11. Improvement Methods Robust Design & Six 6 σ
4. Creativity and Innovation	12. Strategic and based in risks planning
5. Sustainable development	13. QFD, Quality Function Deployment
6. Dual Education for Quality,	14. Client and customer satisfaction
7. Vendors Evaluation & Development	15. Home office with Quality and Productivity
8. Test & I & D Labs & Inspection Technics	16. Processes Validation and Control

The event is bilingual, english-spanish. Let us know immediately about your interest to participate as speaker or to connect without presenting paper.



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2. PROCEDURE FOR PAPER REGISTRATION

All persons interested in presenting papers should send via email an abstract and the author's resumé before **August 31, 2022** and the final paper before **September 26, 2020**.

It is suggested to register the papers as soon as possible since the earlier the papers are received the better the chance to be accepted.

Authors whose papers are accepted for presentation at the congress will be notified within 5 days after the receipt of the abstract and of the final paper. Some modifications can be suggested by the Technical Committee or it will be recommended to prepare a paper on another topic. It is highly recommended that the speakers are in close contact with the Technical Committee or IMECCA representative in the different countries to ease the coordination and integration of a balanced technical program. The deadline to receive the complete approved papers including the indicated corrections is **October 1, 2022**, so it is suggested to send your abstract and final paper as soon as possible.

3. ABSTRACT SPECIFICATION

The abstract must clearly state the purpose of the paper and the basic ideas contained in it. It must be one page long and must meet the same typing specifications of the full text, as indicated below, in **point 5**.

4. FINAL PAPER

Full text of papers written in English and/or Spanish in word Microsoft shall be sent via internet at the electronic address: imeccaamtp@gmail.com with copy to: imecca@prodigy.net.mx according to the specifications indicated in point 5 and sending it also to the electronic address of the contact or imecca representative in charge of organizing the participation in each country, who will send you the call for papers or any other information on our behalf.

Along with the final paper, the power point presentation and a one page abstract must be submitted so that it can be used as back up and to be reviewed by Congress participants during or after the Congress. This abstract should be sent also in Spanish. Also it may be submitted, in both languages, a brief biographical sketch in half a page in word and in power point with the speaker photograph in order to use it for presenting the speaker during the Congress presentations. The speakers should have a computer with camera, microphone and internet connection with capacity to handle zoom connection.

In order to be accepted, the papers must contribute to the development and application of the Quality, Environment, Safety and Occupational Health and Productivity Sciences and Techniques.



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5. PAPERS SPECIFICATIONS.

5.1. Contents

The papers should deal with a personal experience on the application of a known technique, the description of a new methodology or the presentation of a hypothesis.

The papers must be positively oriented; the criticism must be constructive; no negative comments against an institution, a company or a person are accepted. Besides, commercial presentations are forbidden. Hence, the name of a company should not be mentioned more than five times. Widely known topics must be avoided as they do not contribute to new knowledge.

5.2. Structure of the Papers

The papers for the congress should be submitted in two files, one the full text in word program and the other, the power point transparencies presentation. The full text must have the following parts: 1) Summary 2) Introduction 3) General Theory 4) Practical Applications 5) Conclusions 6) References or Bibliography.

The abstract will not exceed of one page and will be delivered separated from the final paper. It must be written in both languages (Spanish and English).

5.3. Group Project Presentations.

These are presentations on a project solved by a group.

Presentation contents should include: 1) Problem identification. 2) Procedure followed to determine the solutions. 3) Results obtained in the actual practice.

5.4. Typing

Papers should be typed using word-microsoft software. If it is necessary for the figures, a desktop publishing software as Corel Draw or Publisher or Power Point can be used and added as an image, assuring that the file can be open in word.

Format paper. A2 paper size. 21.5 X 28 cm

Paper sheet Margins: Left 2.5 cm. Right: 2.5 cm. Top: 3.5 cm. Bottom: 1.5 cm.

Font: Arial or Tahoma

Font sizes:

Heading 1. Main Title of the paper: 18 pt. Bold

Heading 2. Author's name: 16pt. Bold

Heading 3. Three lines: Position, company and country. 14 pt. Normal

Rest of the text: 12 pt. Normal



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Spacing between characters:

Heading 1. Main Title of the paper: 1 pt.
Heading 2. Author's name: 0.8 pt
Heading 3. Position, company and country: 0.8 pt.
Rest of the text: 0.6 pt
Double space between paragraphs

Exact line spacing:

Heading 1. Main Title of the paper: 22 pt.
Heading 2. Author's name: 22 pt
Heading 3. Position, company and country: 22 pt.
Rest of the text: 16 pt

Aligning:

Heading 1. Main Title of the paper: Centered
Heading 2. Author's name: Centered
Heading 3. Position, company and country: Centered

Rest of the text: Justified. No indentation.

Paper must be ready to be pasted in the congress drive with all the figures already inserted. Pages must be numbered at the bottom right hand corner of the page. The paper should be approximately 12 pages long and should not exceed 16 pages. Each page should have the heading of the event (see sample on the appendix of this call for papers). This has to be considered as it occupies space in every sheet. This heading should also be included in the first transparency of the power point presentation
The link to download the text of the paper in Word of Microsoft and the presentation in power point shall be sent via internet to our electronic address: subdireccion@imecca.org.mx with copy to imecca@prodigy.net.mx

5.5. Charts, Graphs, Drawings and Photographs

All charts and drawings must be mounted in the text so that the proper amount of space can be allocated. The lettering in the drawings should be of the adequate size in order to be easily read. If photographs will be included, please use medium resolutions original prints and insert them in the respective pages.

If you have to use scanned computer printouts, be sure they are very clean, dark printing and reproducible since they are sometimes poor for reading.



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5.6. Time for Presentation.

The paper should be structured in such a way that it is presented in 30 minutes, considering that there will be in addition 10 minutes more for questions & answers.

6. VISUAL AIDS

The power point transparencies should have letters with a minimum size of 28 points. Arial, Tahoma or equivalent and must be numbered. They should be only a guide and they should not be read all the time. It is encouraged that the speaker himself passes the slides sharing the screen of his computer for the presentation via zoom.

7. COMPUTER AND INTERNET CONNECTION

Normally the only requirements for Zoom connection are:

- 1) An internet connection – broadband wired or wireless (3G or 4G/LTE). Minimum bandwidth is 600kbps (up/down) and recommended is 1.5 Mbps (up/down).
- 2) Built-in headset jack from laptop or desktop.
- 3) A webcam - one which is built-in to your computer or one that connects to your computer via USB.
- 4) Supported Operating Systems: From Windows XP with SP3 or later to windows 10 or Mac OS X with MacOS 10.6.8 /(Snow Leopard) or later.

However consult to zoom for the requirement's in your geographical area: <https://canvas.du.edu/courses/79407/pages/zoom-technical-requirements>

8. SPEAKERS DISCOUNT. Special fees tax included.

As an encouragement to speakers, they will be granted a 60% discount in the participation fee. So, the speakers will only pay \$ 70 U.S. Dlls. This discount is only applicable to one person per paper accepted. In case there is a second author of a paper, he/she will get a 40% discount, and so he will pay \$ 105 U.S.Dlls. Additional authors will pay full fee. \$ 175 U.S. Dlls. tax included. Those who attend the face-to-face event the fees to cover rooms, coffee break and 3 meals, will be: 1st speaker, \$ 175 US Dlls., 2nd speaker \$ 225 US Dlls, and 2nd or more co-authors, \$ 438 US Dlls. per person. IMECCA is a non-profit organization but as in the congress there are high expenses, the participation fees are needed to cover them.

The selected papers become property of IMECCA who will be able to publish them, always respecting the names of the authors, in IMECCA quality journal Sistemas de Calidad and other newsletters, in the congress transactions drive and in IMECCA's web page, with official number of electronic registers, having the status of international publication for the speaker (for these publications the speakers will not receive any payment at all).



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9. QUALITY CIRCLES AND OTHER PRESENTING GROUPS REGISTRATION

The quality circles or other teamwork groups making presentations will pay the fee of \$ 220 U.S. Dlls. (tax included) which covers the participation of up to five members the Circle pr Group making a presentation. Additional members will pay a proportional fee of \$44 U.S. Dlls. Those who attend the face-to-face event: Whole group up to 5 participants -\$550 US Dlls, additional members \$110 US Dlls. per person

10. PRESENTATION REHEARSAL AND RECORDING.

Speakers should make a presentation rehearsal to adjust the pace of the presentation of the time allowance of 30 min and record it and send the link to the congress secretariat to download the video to have it as back up in case of zoom disturbances and have it available in the congress drive to be seen not downloaded by congress participants

Previously and after the congress there will be several On Line international courses that might be of your interest. The speakers will have a 50% discount and the congress delegates a 20% discount on the fees of those courses.

Note: The papers presented at the congress become the property of the Mexican Institute for Quality Control (IMECCA,A.C.) having the right to reproduce them and publish them with the sole obligation of indicating the name of the author. All documents for paper registration should be sent to the address of the **MEXICAN INSTITUTE FOR QUALITY CONTROL** in Mexico City.

We expect the confirmation of your participation at this event by **August 20** and the receival of your abstract by **August 31** For any further information you can contact IMECCA representative at your local area who will let us know about your interest to participate and who will contact you on our behalf. Therefore, we suggest you keep in touch with the corresponding representative.

Looking forward to meet you at the event, we send you our best regards.

Sincerely yours,

Ing. José Fco. González Prado Ing. America Quintela Hondal Roberto Santamaría Rubio
IMECCA's General Director, IMECCA Representative IMECCA Representative
Harrington Ishikawa Award 2003

Appendix: Example of heading for the abstract and every page of the final paper. You should use the format paper where you should write the abstract and final paper with the margins given in this instruction.



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The Challenge of ISO 9000 in a Life Insurance Company

Maria Perpetua Ponce- Pura

Assistance V. P. for H. R. and ISO Quality Management Repr.
 United Coconut Planters Life Insurance Co. (COCOLIFE)
 The Philippines.

Abstract.

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